

Arriving At Your Destination: 5 Important Questions for Your FI

2. What is included in the hiring process?

The FI agency is identified as the "co-employer." This means they work closely with you to address all Human Resource related tasks. For example, hiring your community habilitation and respite staff and coordinating all related responsibilities. It is important to understand how long it will take to hire staff and the on-boarding process.

4. How will the FI work with my Circle of Support?

The FI becomes a working part of the Circle of Support. Together with the Broker and Care Manager you and your FI will design and implement your Self-Direction budget.

1. What is your fringe rate?

Every FI organization has an established 'fringe rate.' The fringe rate is important to understand because it effects your budget. Specifically, the higher your fringe rate, the fewer number of community habilitation and respite hours you will be able to use.

3. What is your approach to communication?

Communication is an important consideration when choosing an FI. There are many aspects of Self-Direction that require the FI to communicate with you about your life plan. Having multiple channels of communication is recommended.

5. What is the process for invoices?

During your Self Direction experience you will be submitting invoices to the FI organization for payment. Understanding how the invoices are processed and the timelines for reimbursement are important.

