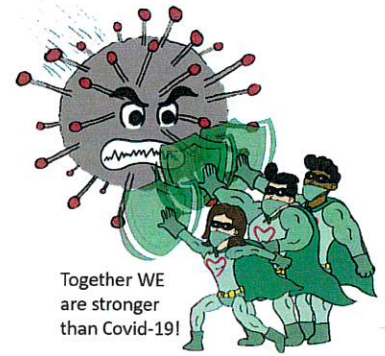




*Meeting Life's Challenges*

300 Washington Avenue Extension  
Albany, NY 12203-7303  
518/218-0000



July 9, 2020

Dear Residential Recipient or Family Member:

Summer is here and typically that would mean picnics in the park, baseball games, visits to the beach, and more. Covid-19 changed that scenario in a major way! At Living Resources, we are continually working to adjust to a new normal, a new vision, and a new set of challenges.

As we mentioned in our previous correspondence, we are tied to New York State and Department of Health policies for visitations and community outings for all individuals residing in our residential homes. Living Resources continues to advocate for a review of the current guidelines and the issuance of a revision to these guidelines in line with current phased openings. To date, we have not received any word that a revision will be forthcoming but we continue our advocacy efforts. We appreciate your efforts in reaching out to OPWDD to encourage these revisions.

Following these guidelines is not easy, however, we have been committed to enabling you to visit your loved ones at the residences. Also, OPWDD allows for "low risk" community outings at the discretion of the provider agency. If you would like to arrange a visit at the residence, or suggest a "low risk" community outing to see your family member in a public setting, please contact your House Manager at least 72 hours in advance of the proposed outing. We will do everything we can to work with you within this timeline to help make this happen for you and your family, but as always, the OPWDD rules must be followed.

**The safety and health of you, your family, and our staff is our highest priority; we sincerely appreciate your support.** Please contact us with any questions or concerns that arise. I'm available at [ferlich@livingresources.org](mailto:ferlich@livingresources.org) or 518-218-0000 x4317, as well as Steve Klein at [sklein@livingresources.org](mailto:sklein@livingresources.org) x4312.

Best regards for your health and safety,

*Fredrick W. Erlich*

Fredrick W. Erlich  
Chief Executive Officer