

Meeting Life's Challenges

300 Washington Avenue Extension Albany, NY 12203-7303 518/218-0000

July 21, 2020



Dear Service Recipient or Family Member:

We recently received interim guidance from OPWDD that will allow Living Resources to begin the reopening process for our day programs, both site-based and community. This guidance is stringent, calling for the creation and approval of safety plans and agency attestations regarding compliance to all guidelines. The staff worked diligently to create and submit all required documentation.

Starting Wednesday, July 22, we will begin providing day and art program services on a limited basis. Our three site-based programs will open for individuals who <u>do not</u> live in a Living Resources residence. Individuals living in our residences will continue to receive day habilitation services at their residence. Over the next few weeks, the individuals living in our residences will transition back to the day program sites as well. Our Day Community Opportunities Program (DCOP) is also opening Wednesday. DCOP groups will be limited to three individuals and one staff in order to comply with OPWDD guidelines. The art program will also start with smaller groups. We believe that a gradual phase-in of individuals is the most responsible way to avoid the spread of COVID-19.

Our staff have continued to reach out to families to provide up-to-date information and details regarding our reopening processes and guidelines. If you have a family member that receives day services and have not spoken to staff regarding these procedures, I urge you to reach out to our Director of Day Services Frank Prevratil at fprevratil@livingresources.org.

You have been wonderful supporters and we are extremely grateful for your patience and understanding as we follow the state and local guidelines. We all have a responsibility to maintain our health and the health of others. Keep up the great work! Wear your masks, wash your hands, and disinfect surfaces. Protecting you, those we support, our staff, and families will always be our highest priority.

If you would like to receive online communications and/or if your contact information has changed, please take a moment to provide your email address and any updated contact information to info@livingresources.org.

As always, we remain available should you have any questions or concerns. I'm available at ferlich@livingresources.org or 518-218-0000 x4317, as well as Steve Klein at sklein@livingresources.org x4312.

Best regards for your health and safety,

Fredrick W. Erlich

Chief Executive Officer

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