



*Meeting Life's Challenges*

300 Washington Avenue Extension  
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July 2, 2020



Dear Service Recipient or Family Member:

As we enter July, we realize that it has been a very long 15 weeks since we have been together in person and we understand that this has been difficult. We sincerely wish we were able to report that we have received a timeline that would allow us to resume our in-person day services programs, but we have not.

Stating that the Coronavirus has had a dramatic impact on each of us is clearly an understatement. We are as anxious as you to reopen our programs and see everyone in person! Currently, there has been no guidance with respect to which phase of NY Forward would allow us to reopen our day programs. We do however, continue to closely monitor and advocate for the state and local agencies to provide guidance and a timeline that includes the reopening of our programs. We will keep you advised.

Recently, we have witnessed the rise of positive COVID cases across the country, and were happy to see that the Business Review stated on June 30, that "...New York State has brought the spread of coronavirus under control after experiencing the nation's largest outbreak this spring. About 1% of those being tested for the virus in New York are testing positive over the past two weeks. In the Capital Region, that rate is down to 0.3%." These numbers are a direct result of you and our fellow New Yorkers rising to the challenge and continuing to follow the guidance.

We are grateful to you for your patience and understanding during this very difficult time. You have been wonderful supporters and we urge you to please continue to be patient and follow the CDC guidelines. We all have a responsibility to maintain our health and the health of others. It is a large sacrifice in getting back to our normal life and families. Keep up the great work! Wear your masks, wash your hands, and disinfect surfaces. Protecting you, those we support, our staff, and families will always be our highest priority.

If you would like to receive online communications and/or if your contact information has changed, **please take a moment to provide your email address and any updated contact information to [info@livingresources.org](mailto:info@livingresources.org).**

As always, we remain available should you have any questions or concerns. I'm available at [ferlich@livingresources.org](mailto:ferlich@livingresources.org) or 518-218-0000 x4317, as well as Steve Klein at [sklein@livingresources.org](mailto:sklein@livingresources.org) x4312.

Best regards for your health and safety,

A handwritten signature in cursive script that reads "Fredrick W. Erlich".

Fredrick W. Erlich  
Chief Executive Officer