



*Meeting Life's Challenges*

300 Washington Avenue Extension  
Albany, NY 12203-7303  
518/218-0000

June 5, 2020



Dear Residential Recipient or Family Member:

We know this is a tough time and you miss seeing your family members in person, we understand. Our residential leaders have diligently reviewed and approved exemption plans which will allow family visits and community outings based on the guidelines for each residence. It is imperative that you, as family members, follow the plan guidelines. These plans are designed to keep you, your family member, and our staff healthy and safe. If you have not yet received word of a plan for your loved one's residence, please reach out to Jennifer Kirkpatrick at [jkirkpatrick@livingresources.org](mailto:jkirkpatrick@livingresources.org) or 518-218-0000 x5538 and she will guide you through the specific home plan and its guidelines.

These plans are working and we currently have no residents in our homes positive for the virus. We will do our best to keep it that way! These exemption plans will be continually reviewed and revised based upon safety protocols consistent with state and regulatory agencies. **It is vital that Living Resources reopen intelligently to ensure the health and safety of all.**

With the Capital Region now entering Phase 2, there will be more opportunities for community interaction. We must remain vigilant. Our staff are mandated to wear masks to ensure the health of those you care about. We urge you to also set an example and wear a mask when interacting in a public setting. There is no way to be certain that those you come into contact with are practicing the same precautions. Please be cautious and practice social distancing when possible. Working together, I know we can continue to keep everyone safe.

If you would like to receive online communications and/or if your contact information has changed, **please take a moment to provide your email address and any updated contact information to [info@livingresources.org](mailto:info@livingresources.org).**

Thank you for being supportive and as always, feel free to contact us with any questions or concerns that arise. I'm available at [ferlich@livingresources.org](mailto:ferlich@livingresources.org) or 518-218-0000 x4317, as well as Steve Klein at [sklein@livingresources.org](mailto:sklein@livingresources.org) x4312.

Best regards for your health and safety,

A handwritten signature in black ink that reads "Fredrick W. Erlich".

Fredrick W. Erlich  
Chief Executive Officer

