

LIVING RESOURCES

Meeting Life's Challenges

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May 14, 2020

Dear Service Recipient or Family Member:

Thank you, your support makes a world of difference!

Since early March, when the first Coronavirus cases appeared in New York State, the Living Resources Leadership Team has been meeting daily (seven days a week) to ensure that we are making the best decisions for those we support, their families, and our staff. Difficult decisions were made, including the closure of our day programs; reimagining how we continue to provide supportive services; prohibiting visitors to our residential homes and office buildings; quarantining our supportive housing individuals to keep them healthy and safe; and instituting daily health care symptom screenings for staff. We could not have managed the execution of many of these decisions without your support and we are most grateful.

As we mentioned in our April 30 letter, Living Resources has had both individuals that we serve, as well as staff members test positive for the Coronavirus. Fortunately, most of these cases have been mild. Currently, all supported individuals and staff members that tested positive, were either asymptomatic or are doing well and recovering from their symptoms. Several staff members have fully recovered and have returned to work, all of this with the approval of the County Department of Health.

While the New York Pause is set to expire this week, this expiration is not an indication that Living Resources will return to pre-Coronavirus business practices at that time. **It is vital that Living Resources reopen intelligently to ensure the health and safety of all.** The Executive Team is now tasked with developing a plan for reopening in a safe and efficient manner consistent with all DOH/OPWDD guidance. At this point in time, we are closely monitoring the signals being broadcast by Governor Cuomo regarding the status of NYS Forward, as well as guidance from the various state oversight agencies. **This process of becoming 100% open will likely take a couple of months.** We will continue to keep you updated.

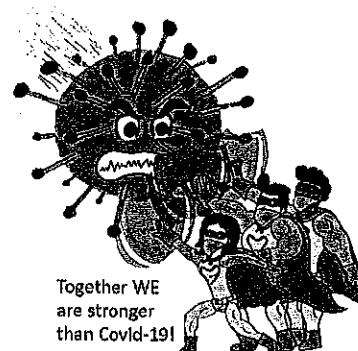
To say the pandemic turned our lives upside down over the more than two months since it began is an understatement, however, we know that together we are stronger than COVID-19.

Thank you for being supportive and as always, feel free to contact us with any questions or concerns that arise. I'm available at ferlich@livingresources.org or 518-218-0000 x4317, as well as Steve Klein at sklein@livingresources.org x4312 or Jennifer Kirkpatrick at jkirkpatrick@livingresources.org x5538.

Best regards for your health and safety,

Fredrick W. Erlich

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Chief Executive Officer



Together WE
are stronger
than Covid-19!