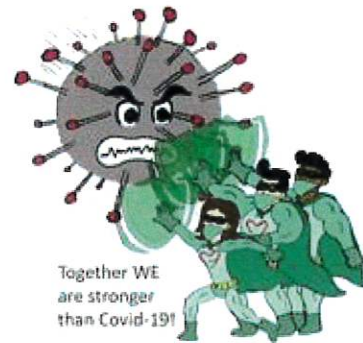


**Sent:** Tuesday, May 12, 2020 3:26 PM

**Subject:** Keep up the good work!

Dear Colleagues:

You may have recently heard that Living Resources has had a few individuals that we serve and staff members test positive for the Coronavirus. This is true. Fortunately to date, most of these cases have been mild. Currently, all residents and staff members that tested positive, were either asymptomatic or are doing well and recovering from their symptoms. Several staff members have fully recovered and have returned to work, all of this with the approval of the County Department of Health. Please remember that if you are experiencing any symptoms, please notify your manager and contact your primary care physician or telehealth medicine for additional guidance.



The fact that we haven't had additional Covid-19 positive cases is directly due to your diligence and compliance with our policies and procedures. **It is working!** As New York State begins to move forward, it is more important than ever that we continue to maintain strict compliance. This compliance is good for you, your loved ones, your neighbors and those you support. **Please continue to do your part by wearing a face mask at all times while working, wash your hands frequently, use hand sanitizer when necessary, and maintain a clean environment.** We continue to drop off PPE on an ongoing basis. If you have a specific need for additional PPE equipment, please follow the office procedure for placing your request. If there is an emergency need, please contact your manager, AD, or Jennifer Kirkpatrick at [jkirkpatrick@livingresources.org](mailto:jkirkpatrick@livingresources.org).

Thank you for helping to keep you, your family, and our individuals healthy and safe. We are so very grateful to each of you for continuing to provide the care, services, and support to all our supported individuals and their families. Together, we are stronger than COVID-19.

You are our Super Heroes!

Fred Erlich  
CEO