

LIVING RESOURCES

Meeting Life's Challenges

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April 30, 2020

Dear Service Recipient or Family Member:

Recently, Living Resources has had a few individuals that we serve and staff members test positive for the Coronavirus. Fortunately to date, most of these cases have been mild. One individual has fully recovered and has been released from a quarantine house we set up. Several staff members have also recovered and have returned to work, all of this with the approval of the County Department of Health. A few other individuals were hospitalized and are improving. One has been released back to Living Resources for our care and is currently in quarantine.

Living Resources has always practiced universal precautions. Once the Coronavirus was detected in our society, Living Resources set up a special location for individuals who test positive. They can be fully supported in our quarantined facility until each person recovers. We will continue to monitor the need for this specific quarantine location and respond to any changes or other arrangements which may need to be established.

Since the inception of this pandemic, we have worked diligently to obtain an adequate supply of PPE from local, national, and global suppliers. We enhanced our universal precautions protocol to include requiring all staff wear face masks at work, strictly sheltering our individuals in their homes, and daily monitoring of temperature and other measures to check for symptoms of the virus. If any staff or individuals we serve appear ill, we immediately seek medical consultation and assistance. Through frequent discussion and supervision those in our care and all staff are aware that the virus is unseen and many individuals are asymptomatic. Our goal is to prevent the spread of this virus.

We are working diligently to protect the individuals we serve and our staff. The individuals in our care and their amazing staff, our superheroes, have been continuously working together to keep everyone safe.

Thank you for being supportive and as always, feel free to contact us with any questions or concerns that arise. I'm available at ferlich@livingresources.org or 518-218-0000 x4317, as well as Steve Klein at sklein@livingresources.org x4312 or Jennifer Kirkpatrick at jkirkpatrick@livingresources.org x5538.

Best regards for your health and safety,

Fredrick W. Erlich

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Chief Executive Officer

