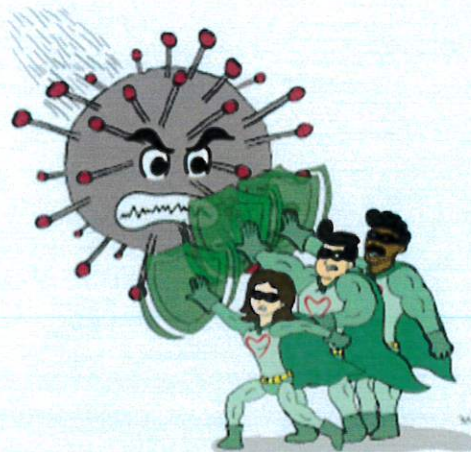


Sent: Friday, April 17, 2020 4:15 PM

Subject: We Appreciate YOU!

In this time of ever increasing isolation and social distancing, you are the true heroes. Each day, you are the contact that our supported individuals have with the outside world.

This virus has the ability to spread rapidly, and we are so indebted to you for taking the necessary safety precautions to keep your loved ones and our Living Resources family safe each day. It is a true testament to your pledge to provide the best care for those we serve!



Through your hard work, commitment, and dedication to the principles of universal precautions, we have been fortunate thus far. The one individual we serve who tested positive has since recovered. However, in every moment, our vigilance provides the safest shield for the protection of the individuals we serve and for each other and helps to prevent the spread of COVID-19.

As we look to the future, we want you to know that we understand that this period of isolation is difficult for everyone and we are here to support you. Over the next week, a member of the Leadership Team (Judi Frey, Clare Graham, Steve Klein, Joe LaMalfa, Joe Morelli, Deneen Palmateer, Jennifer Richard) or I will be reaching out to our residential locations to touch base and see how you and those you support are doing.

Also, our clinical team is offering group sessions and daily fun activities through ZOOM. Please take a moment to ensure that the individuals in the house are able to participate by downloading ZOOM to a device. We hope every house will have downloaded ZOOM by April 23. We would love to have all of our homes and individuals participate as they are able in these activities.

There will be much more delivered by us to you through Zoom. If you need assistance downloading Zoom, let us know.

Again, **we are grateful to you for making those you support a priority!**



Thank you from the bottom of my heart!

Fredrick W. Elich